



A not-for-profit hospital in West Virginia is seeking someone to lead their Service Excellence program. Dalton Boggs & Associates, an executive search firm that specializes in healthcare, has been retained by this large, not-for-profit hospital to find a Director of Service Excellence. The facility is a regional referral center with over 300-beds (in all private rooms), serves as an academic medical center (in partnership with the school of medicine in the area), and has a reputation in the region for excellence in quality of care, and strong financial performance.

They have recently opened a large patient tower addition giving them a modern facility and growth plans include the addition of a children's hospital within a hospital that will further enhance their pediatric services. The Director will put in place processes and lead the transition to a highly customer oriented culture for them.

This city and the surrounding metro area in the western tip of the state is nestled between the banks of the majestic Ohio River and the foothills of the Appalachian Mountains. The metro area population in is excess of 315,000 and offers a comfortable lifestyle, a low cost of living, modern educational facilities, and unrivaled natural beauty. From its scenic parks and playgrounds to numerous seasonal activities on the Ohio River, this region is a great place to enjoy the great outdoors. Additionally, nearby are numerous lakes, hiking and other mountain activities, and snow skiing in the winter.

All inquiries will be held in the strictest of confidence. An extremely competitive compensation, benefits, and relocation package is available. If you know of anyone who may want to receive some additional information about this exciting opportunity and the community, please have them call, contact or submit a resume in confidence to:

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